



# Merchant Services

Many businesses are looking for ways to increase sales, deepen customer relationships and drive repeat business. We have partnered with First Data, a global leader in payments processing to provide a variety of business solutions that can be tailored to your business needs.

We provide merchants with value-added services and business tools that help make it easier to run your business.

## Concierge-Level Service and Support

- Always on, 24/7/365 support for your device, merchant account and/or Apps
- Access to Next Business Day hardware replacement services to get you back up and running quickly<sup>1</sup>

## Multiple Layers of Security

- Multi-layer security that helps guard your account
- Fraud protection up to \$100,000<sup>2</sup>

## Comprehensive Business Insights

Monthly statements with personalized business insights to help you make more informed business decisions (For example: Sales trends, customer reviews and ratings, and local events)

## Simplified Pricing

Many competitive pricing options, including the popular flat-rate pricing, as well as equipment bundles that provide for an overall easy-to-understand statement.

## Suite of Customizable POS Systems

- Choose from a variety of Clover hardware Point-of-Sale (POS) systems that can double as a business management system
- Clover delivers a complete, all-in-one solution for running your business that empowers you to personalize your customer experiences

## Dedicated Team of Engagement Liaisons

- Industry specialists that help you take advantage of your merchant benefits
- Proactive onboarding support first 90 days
- Periodic business consultation

## Business-Building Tools and Resources

Educational content is available to help you streamline operations as well as manage and grow your business.

## Manage Cash Flow

Get fast access to cash. Multiple solutions available to make it easier for you to manage cash flow.

## For more information, contact:

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**First Data**



<sup>1</sup> Next Business Day availability only applies to replacement orders received prior to 5 p.m. ET.

<sup>2</sup> Requires Clover Security Plus. Terms, conditions and additional fees may apply.